

# Acino Quality Policy

At Acino, we are committed to supplying **high-quality products** accessible to **patients, customers, and healthcare professionals** through our B2C business. We also aim to be the **preferred partner** in high-quality contract manufacturing and out-licensing through our B2B business. Our endeavours are guided by our core values of **trust, commitment, empathy, and courage**, which serve as the driving force behind everything we do.

## Our Commitment to Patients, Customers, and Safety

At Acino, our unwavering **focus is on patients, customers, and safety**. We are committed to developing and successfully marketing high-quality products that prevent and cure diseases, ease suffering, improve quality of life and guarantee patient safety.

## Quality as our Guiding Principle

Our **actions are guided by quality and compliance principles** that promote responsible behaviour. We prioritise **uncompromising integrity and operate with respect** for our patients, customers, and colleagues. We are dedicated to full compliance with all applicable laws, regulations and GxP regulatory requirements.

## Quality Beyond Compliance

At Acino, we believe in “**Quality beyond compliance**”. Every member of our team is empowered to foster a culture of learning, critical thinking and continuous improvement through our quality objectives and our robust Quality Management System (QMS). Acino leadership team demonstrates their commitment by ensuring the QMS is integrated into the organisation’s business processes, providing adequate resources and fostering quality culture.

## Creating and Protecting Value through Quality

We firmly believe that **quality creates and protects value**. By delivering top-notch products, processes, and services, we generate value for our partners and investors to achieve a sustainable competitive advantage.



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**Andrew Bird**  
Chief Executive Officer

Date: 6th February 2024



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**Klyde Takaline**  
Chief Quality Officer

Date: 6th February 2024