

Acino Social Media Community Guidelines

At Acino we strive to build engaged and respectful online communities that share our interests and our commitment to healthcare across multiple social media channels. We welcome your participation and engagement and appreciate your likes, shares and comments.

Please remain cordial when commenting on Acino's content and posting on our channels. In particular:

- Do not post inaccurate, deceptive, misleading or false information.
- Do not post or share inappropriate content such as racist comments, propaganda; defamation; abuse; threats; etc.
- Do not encourage illegal activity or promote the violation of any law.
- Do not plagiarize material or post any content that could potentially violate the intellectual property rights of third parties.
- Do not promote particular services, products, political organizations and/or candidates.
- Do not post confidential information or information that may infringe someone's privacy.

We reserve the right to delete and report comments that fall into the above categories and/or are in breach of our [Code of Conduct](#) and [Data Protection Policy](#). By posting on our social media channel, you take responsibility for the content of your posts and/or comments and specifically agree to hold Acino, its employees and officers harmless from any liability arising from use of Acino's social media channels. You further consent to your posts being removed for any of the reasons identified in this disclaimer or for administrative purposes, including deletion of old posts or comments.

Acino operates in the highly regulated healthcare industry. As a result, our social media channels are not a platform for information or discussions related to any prescription-only products or any treatment options. Nothing posted on our social media channels should be construed as medical advice. We advise all visitors to our social media channels to refrain from posting personal data; all conversations regarding medical topics, treatment or health status should be conducted privately or directly with your treating physician or healthcare professional. If you have any question or you seek medical advice for safe use of Acino product, please consult your physician or healthcare professional.

If you have experienced a side effect with an Acino product, please report it directly to Acino by sending an email to pv@acino.swiss or contacting Acino's 24/7 number + 49 (0) 170 410 4446. Should you submit safety information regarding an Acino product, we may process your personal data in accordance with our legal requirements. Please see our [Data Protection Policy](#) for more information. By engaging with our social media channel, you also agree to the social media channel's terms of use and privacy policy.

Please note that a 'Follow' or 'Like' or similar from an Acino social media channel shall not be considered an endorsement or indication of a commercial partnership. Certain information, opinions and data supplied by third parties may be incorporated herein, and Acino cannot guarantee the accuracy, completeness or integrity of any such material, nor does such material

necessarily reflect the views and opinions of Acino. Significant forward-looking statements may be contained herein that involve known and unknown risks, uncertainties, and various factors that may cause actual results to differ materially from those reflected in the forward-looking statements. Should one or more of these factors materialize, or should the assumptions underlying the presentation prove inaccurate, actual results may differ materially from those described herein.

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